

Ordering System for Elementary School Frequently Asked Questions For STUDENTS WITH ALLERGIES

This enhanced service to the Parsippany parents has eliminated the need for parents to order in advance, change orders, or call to cancel meals. As we implement this new system, below are answers to some frequently asked questions. As we continue to refine the program, we will keep you informed on any other changes or additional features we may add to the program.

<p>Q: What if my child is eligible for Free or Reduced Priced meals?</p>	<p>A: Parents whose children are eligible for a free meal do not need to do anything. Their child can come in each day and select the meal of their choice at no charge.</p> <p>For reduced price students, you can send money in advance and each time your child selects a meal, their balance would be reduced by \$.40.</p>
<p>Q: What are my payment options?</p>	<p>A: You can fund your account through check, cash, or credit card. To pay by credit card, go to www.payforit.net to set up an account. You can prepay any amount you would like. We recommend prepaying at least two weeks' worth of funds, but there is no minimum or maximum amount. Each day your child purchases lunch, your balance will be reduced.</p>
<p>Q: How do I send in payment?</p>	<p>A: You can send your child's money into school in an envelope with our new prepayment form (Which can be found under lunch menu icon then click prepayment option tab) Please fill this form out and attach a check MADE OUT TO PARSIPPANY BOARD OF EDUCATION or cash. PLEASE WRITE name and amount on the sealed envelope as well (CHECKS ARE THE PREFERRED METHOD) !</p>
<p>Q: Who can I contact if I have questions about my child's account?</p>	<p>A: Contact your Food Service Director, Donna Devany, at ddevany@pthsd.k12.nj.us. She can help you with special requests or any questions.</p>
<p>Q: How do I know that my child's account is secure and is only being used by my child?</p>	<p>A: Each child's picture is displayed on the computerized cash register as they check out in the lunch room. The cashier matches the picture that is displayed to the child in line.</p>
<p>Q: Can my child with an allergy still go to the Farm Stand to pick their own fruits and vegetable</p>	<p>A: NO for their safety these items are prepackaged</p>
<p>Q: How can I be sure my child gets the right lunch</p>	<p>A: If your child has an allergy the reason they must preorder their lunch still is so that their lunch has their name on it. This lunch has been specially prepared for them and checked to ensure it does not contain any of the allergens they can't have. Their milk juice and fruit are also prepackaged.</p>
<p>Q: Why don't you have to preorder if your child has a nut or tree nut allergy</p>	<p>A: Pomptonian meals do not contain nuts or tree nuts or include anything that is labeled may contain nuts/ tree nuts or are produced in a plant that produces nuts. We are peanut aware.</p>
<p>Q: What if I have already Pre Ordered an Allergy Lunch and my child is not going to be in school.</p>	<p>A: You must cancel the lunch by 8:00 am to not be charged for the lunch.</p>