MaintenanceDirect (SchoolDude)

Wilmette Public Schools District 39 QuickStart Guide

FIRST TIME USER:

- In your Internet Browser, go to D39 > For Staff > Logins > Work Order Request / SchoolDude for Staff.
- 2. Enter your D39 email address and click Submit.
- At the Welcome screen, enter your First Name, Your Last Name, and your email address again. Do NOT enter any phone numbers. Click Submit.
- 4. This will take you to a **Request Form** (see next page for a full view of it). Notice that the Tab at the top says **Maint Request.** The tab next to it, **My Requests**, will show you all the requests that you have made in the past.





PAST USER - TO CREATE A WORK REQUEST:

- 1. When you go to the link on the Logins page, you only need to enter your **D39 email address** and click **Submit. Step 1** should be completed already.
- 2. Step 2: Pick your building from Location and the Area and Area/Room Number.
- 3. **Step 3**: Select the icon that best describes your problem and click on it. This determines who is going to get the work order.
- 4. **Step 4**: Type in your description of the problem. If necessary or possible, tell the best time for a technician to perform the work.
- 5. **Step 5:** If you have a desired completion date, use the calendar to pick that date.
- 6. Step 6: Type in the submittal password: wilmette
- 7. Step 7: Click Submit. This will take you to the My Requests tab automatically.
- 8. If you want to make another request, click on the **Maint Request** tab again and you get a blank form to complete.

See next page for sample form.

